

## VM85 CONNECT 5.0" Wi-Fi® Video Baby Monitor





For: VM85 CONNECT, VM85-2 CONNECT, VM85-3 CONNECT, VM85-4 CONNECT

User Guide

# Welcome...

## to your new Motorola Video Baby and Home Monitor!

Thank you for purchasing the Video Baby Monitor. Now you can see and hear your baby sleeping in another room or you can monitor your older children in their playroom.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola product, you will need to provide a copy of your dated sales receipt to confirm warranty status. Registration is not required for warranty coverage.

For product related questions, please visit us at:

motorolanursery.com

This User's Guide provides you with all the information you need to get the most from your product.

Before you can use the baby monitor, we recommend you insert and fully charge the battery in the Parent Unit, so that it continues to work if you disconnect it from the power supply to carry it to another location. Please read the Safety Instructions on pages 7 - 9 before you install the units.

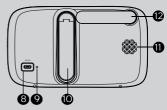
## Got everything?

- 1 x Parent Unit (with built-in Li-ion battery)
- 1 x Baby Unit (Camera)
- 2 x Power adapters (Parent Unit and Baby Unit)

In multi-camera packs, you will find one or more additional baby units with power adapter units.

## Overview of the Parent Unit





### 1. Display (LCD screen)

# 2. Battery status, Power, Sound level, Pairing indicators

a) Lights up in blue when the Parent Unit's battery is being charged. b) Lights up in green when the Parent Unit is switched on. c) Green-Orange-Red-Red Show the sound level detected by the Baby Unit - the louder the sound detected, the more LEDs light up. Flashes rapidly in green when the Parent Unit is searching for the Baby

## 3. Main menu button

Press to enter/exit menu mode.

Unit, or is in pairing mode.

### 4. OK/♀ button

When in a menu, press to choose an item, or save a setting.

Press to enter remote scan mode.

# 5. Control key panel UP / VOLUME+ ▲

Press to increase speaker volume in camera viewing mode.

When in a menu, press to scroll up. When in remote scan mode, press to tilt up.

## DOWN / VOLUME - ▼

Press to decrease speaker volume in camera viewing mode.

When in a menu, press to scroll down. When in remote scan mode, press to tilt down.

### LEFT ◀

Decrease brightness in camera viewing mode.

When in a menu, press to scroll left. When in remote scan mode, press to pan left.

### RIGHT ▶

Increase brightness in camera viewing mode.

When in a menu, press to scroll right. When in remote scan mode, press to pan right.

### 6. TALK BACK 🖢

Hold down to talk back to the baby unit.

### 7. Power button 🖰

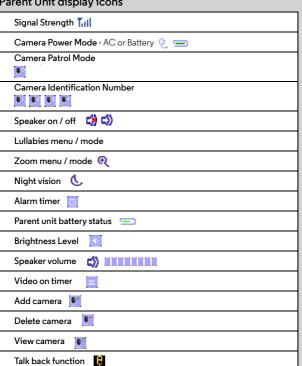
Press and hold to switch the unit On/Off.

Press to turn the video screen Off/ On.

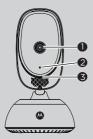
#### 8. Power socket

- 9. Reset button
- 10. Support Stand
- 11. Speaker
- 12. Antenna

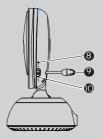
## Parent Unit display icons



## Overview of Your Baby Unit (Camera)







- 1. Camera Lens
- 2. Microphone
- 3. Mood Light
- 4. Speaker
- 5. Light Sensor (Night Vision Mode)
- Pair button
   Press and hold to pair with the Parent Unit.

- 7. Power Adapter Socket
- 8. Power indicatior
  Lights up in blue when the
  Baby Unit is switched on and
  linked to the Parent Unit.
- 9. Temperature Sensor
- Power ON/OFF switch
   Slide to switch the Baby Unit on or off.

## Important guidelines for installing your Baby Monitor

- To use your Video Monitor Baby and the Parent Unit together, you must be able to establish a radio link between them, and the range may be affected by environmental conditions.
- Any large metal object, like a refrigerator, a mirror, a filing cabinet, metallic doors or reinforced concrete between the Baby and Parent Units may block the radio signal.
- The signal strength may also be reduced by other solid structures, like walls
  or electrical equipment, such as radios, TVs, computers, cordless or mobile
  phones, fluorescent lights or dimmer switches.
- Use of other 2.4 GHz products, such as wireless networks (Wi-Fi<sup>®</sup> routers), Bluetooth<sup>®</sup> systems, or microwave ovens, may cause interference with this product, so keep the Baby Monitor at least 5 feet from these types of products, or turn them off if they appear to be causing interference.
- If the signal is weak, try moving the Parent and/or the Baby Unit to different positions in the rooms.

## Table of contents

1.	Safet	ty Instructions	7		
2.	Gett 2.1 2.2	ing StartedPower up the Baby Unit	10		
3.		g the Baby Monitor			
	3.1	Setting Up			
	3.2	Power On or Off the Baby Unit	12		
	3.3	Power On or Off the Parent Unit	12		
	3.4	Night Vision Mode	13		
4.	Pare	nt Unit Menu Options	14		
	4.1	Adjust Speaker Volume			
	4.2	Set the Screen Brightness	14		
	4.3	Audio Playlist	14		
5.	Viev	v the camera through your device	20		
	5.1	Minimum System Requirements	20		
	5.2	Connecting Devices	20		
	5.3	Set up the camera	21		
	5.4	Reset the camera	. 23		
6.	Disp	osal of the Device (environment)	24		
7.	Clea	ning	25		
8.	Trou	bleshootingbleshooting	26		
9.	Gene	General Information28			
10.	Technical Specifications				

## 1. Safety Instructions

# **⚠** WARNING:

Strangulation Hazard: Children have STRANGLED in cords. Keep this cord out of the reach of children (more than 3ft away). Do not remove this tag. Never use extension cords with AC Adapters. Only use the AC Adapters provided.



Safety Instructions 7

### **BABY UNIT SET UP & USE:**

- Determine a location for the Baby Unit that will provide the best view of your baby in his/her crib.
- Place the Baby Unit on a flat surface, such as a dresser, bureau, or shelf
  or mount the Unit to a wall securely using the keyhole slots in the
  underside of the stand.
- NEVER place the Baby Unit or cords within the crib.

#### WARNING

This Baby Monitor is compliant with all relevant standards regarding electromagnetic fields and is, when handled as described in the User's Guide, safe to use. Therefore, always read the instructions in this User's Guide carefully before using the device.

- Adult assembly is required. Keep small parts away from children when assembling.
- This product is not a toy. Do not allow children to play with it.
- This Baby Monitor is not a substitute for responsible adult supervision.
- · Keep this User's Guide for future reference.
- Do not place the Baby Unit or cords in the crib or within reach of the baby (the Unit and cords should be more than 1 metre away).
- · Keep the cords out of reach of children.
- · Do not cover the Baby Monitor with a towel or blanket.
- Test this monitor and all its functions so that you are familiar with it prior to actual use.
- · Do not use the Baby Monitor in damp areas or close to water.
- Only use the chargers and power adapters provided. Do not use other chargers or power adapters as this may damage the device and battery pack.

· Only insert a battery pack of the same type.

- · Do not touch the plug contacts with sharp or metal objects.
- · Connect the power adapters to easily accessible electrical outlets.

#### CAUTION

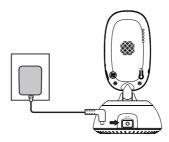
The Parent Unit includes a built-in, lithium-ion rechargeable battery pack, which is not a user-accessible item. If you think the battery needs replacing, please contact the helpline. Do not try to replace it yourself.

Risk of explosion if battery is replaced by an unapproved battery type. Dispose of used batteries according to their instructions.

Safety Instructions 9

## 2. Getting Started

## 2.1 Power up the Baby Unit



- Place the Baby unit near a suitable electrical outlet in the room where you're going to be monitoring your baby most of the time. It should also be at least 3 feet away from your baby.
- Plug the DC plug of power adapter (DC5V/1000mA) into the Baby unit, connect other end to a suitable electrical outlet.
- Slide the Power ON OFF switch on the side of the baby unit up to turn it on.

# *IMPORTANT Only use the supplied power adapter.*

10 Getting Started

#### 2.2 Charge the Parent Unit

The Parent Unit comes with a built-in Li-ion battery.



- Plug the DC plug of power adapter (DC5V/1000mA) into the Parent unit, connect the other end to a suitable electrical outlet.
- Leave to charge for 16 hours.

The first time you use the Parent unit, or if you haven't used it for long time, it'll take 16 hours to fully charge. The battery life on a single charge lasts for 4 hours. We recommend you keep the cable plugged into an electrical outlet if you're going to use for longer than this or throughout the night.

When the battery gets very low, it'll take about 30 minutes to charge enough for you to use it for a short time. To charge the Parent unit in the shortest amount of time, turn it off while it's charging.

- After the Parent unit has charged for 16 hours you can switch it on.
- Before you do, move the Parent unit at least 3 feet from the Baby unit. Any closer and you might get audio feedback sounds.



 Press and hold the **b** button to turn the Parent unit on, the Parent unit and Baby unit are automatically linked and ready to use.

Getting Started

## 3. Using the Baby Monitor

Please read these instructions carefully, and be aware that this baby monitor is only intended as an aid. It is not a substitute for responsible adult supervision.

## 3.1 Setting Up

- · Make sure that the Baby Unit and Parent Unit are both switched on.
- Place the Baby Unit in a convenient location (e.g. on a table) and point the camera lens towards the area you want to monitor.

#### NOTE

Do not place the Baby Unit within reach of a child or baby! If there is interference with the picture or sound, try moving the units to different locations, and ensure that they are not close to any other electrical equipment.

If you place the Parent Unit and Baby Unit too close together, you may hear a high pitched noise. This is not a fault. The units are designed to be operated at some distance apart. So move the units further apart.

## 3.2 Power On or Off the Baby Unit

Slide the Power  $^{\circ}$ N  $\bigcirc$   $^{\circ}$ P switch to the ON position to switch on the Baby Unit. The power indicator lights up in blue.

Slide the Power ON an OFF switch to the OFF position to switch off the Baby Unit. The power indicator goes off.

## 3.3 Power On or Off the Parent Unit

Press and hold the Power **o** button to switch on the Parent Unit. The power indicator lights up in green.

Press and hold the Power  ${\bf \Phi}$  button to switch off the Parent Unit. The power indicator goes off.

## 3.4 Night Vision Mode

The Baby Unit has high-intensity infrared LEDs for picking up clear images in the dark. When the built-in light sensor on the side of the Baby Unit detects a low level of ambient light, the LEDs will automatically activate and the screen on the Parent Unit will display in black and white. The \( \bigcup \) icon will be displayed on the screen

Using the Baby Monitor 12

### 3.5 Talk Mode

Press and hold the TALK button  $\P$  on the parent unit to talk to your lovely baby through the baby unit's loudspeaker.

## 3.6 Video ON/OFF

When it is at standby mode, toggle Power On/Off button  $\mbox{\bf 0}$  to turn the LCD screen on or off, whilst still leaving the audio monitor on.

#### 3.7 Remote Pan Scan

The baby monitor and camera with pan scan to keep an eye on your child from screen, you can remotely pan scan the video image as needed.

- 1. Press the **OK** button to enter scan mode.
- 3. Press the ▲ UP /▼ DOWN button to tilt Up/Down the image.
- 4. Press the **OK** button to exit scan mode.

## 4. Parent Unit Menu Options

## 4.1 Adjust Speaker Volume

The Parent Unit has 8 volume levels + off.

To adjust volume, press the ▲ UP or ▼ DOWN button when the Parent Unit is in camera viewing mode.

## 4.2 Set the Screen Brightness

The Parent Unit has 8 brightness levels.

To adjust brightness, press the ◀ LEFT or ▶ RIGHT button when the Parent Unit is in camera viewing mode.

## 4.3 Audio Playlist

You can playback audio content - Lullabies, Soothing Sounds and Audio Book (English only) on the Baby Unit. The audio content can be downloaded and stored in the Baby Unit via Motorola Nursery App. You have 10 preloaded lullabies/soothing sounds and 10 audio books in the Baby Unit.

## 4.3.1 Lullaby/Soothing Sounds Playback

- Press **=** button, Audio Playlist **=** appears at the menu bar.
- Press **OK** button to select Lullaby/Soothing Sound option, the song name appears on the screen.
- Press ▲ UP or ▼ DOWN button to view the desired Lullabies /Soothing Sounds.
- Press **OK** button to play the selection.

## 4.3.2 Audio Book (English only) Playback

- Press 🕊 button, Audio Playlist 🗵 appears at the menu bar.
- Scroll Up or Down to select then confirm with **OK** button, the book title appears on the screen.
- Press ▲ UP or ▼ DOWN button to view the desired Audio Books.
- Press **OK** button to play the selection.

### 4.3.3 Personal Audio Recordings Playback

The device allows to play your personal recording, before this it need to record your personal audio through Motorola **Nursery** App.

- Press **=** button, Audio Playl<u>ist</u> **=** appears at the menu bar.
- Scroll Up or Down to select then confirm with **OK** button, your recording appears on the screen.
- Press ▲ UP or ▼ DOWN button to view your personal recordings.
- Press **OK** button to play the selection.

## 4.3.4 Stop Playback

- Press ▲ UP button or ▼ DOWN button until " Press OK to stop playing" appears on screen then confirm with OK button to stop.
- Press **=** button to exit.

## 4.4 Set Mood Light

The mood light feature provides a soft glow to help soothe your baby to sleep and help keep them calm throughout the night, the mood light has 7 colour options(or auto looping) and 3 levels of brightness available.

- Press **=** button, Audio Playlist **=** appears at the menu bar.
- Scroll LEFT or RIGHT to to then confirm with **OK** button.
- Scroll UP or DOWN to then press **OK** button to switch mood light on.
- Scroll UP or DOWN to 1 for color options or 1 to adjust the brightness of mood light.
- When the mood light is on, select then press **OK** button to switch the mood light off.

Press 

■ button to exit.

Parent Unit Menu Options 15

### 4.5 Set Alarm

You can use the Parent Unit to set an alarm as a reminder for you to take care of your baby. If an alarm time is selected, the Parent Unit will beep at the end of the selected 2, 4 or 6 hour period. To activate an alarm, proceed as follows:

- 1. Press the **\equiv** button and the menu bar will pop up.
- Press the 

  LEFT button or 

  RIGHT button until 

  is highlighted.
- 3. Press the ▲ UP button or ▼ DOWN button to select the alarm time (6h, 4h, 2h), and the ☑ will turn on. (The default setting is Alarm OFF.)
- 4. If an alarm time is selected, the Parent Unit will beep for about 1 minute after every 6, 4 or 2 hour period, and the will appear at top of screen.
- 5. The alarm will sound for about 1 minute when the time is reached, or can be stopped by pressing any button.

## 4.6 Power Saving Mode

- 1. Press the **\Pi** button and the menu bar will pop up.
- Press the 

  LEFT button or 

  RIGHT button until 
  is highlighted.
- Press the ▲ UP button or ▼ DOWN button to select auto video off after 5 mins, 30 mins or 60 mins if operating on batteries only.

### NOTE

The audio will remain and you can press any key to switch the video back on.

## 4.7 Zoom

- 1. Press the **=** button and the menu bar will pop up.
- 2. Press the ■ LEFT or ▶ RIGHT button until ! is highlighted.
- Press the ▲ UP button or ▼ DOWN button to select 1X or 2X zoom. (The default setting is 1X.)

## 4.8 Set temperature format

The temperature reading from the temperature sensor at the back of the Baby Unit will be displayed at the top of the Parent Unit LCD screen. You can switch temperature format between Centigrade and Fahrenheit as follows:

- 1. Press the **\( \bigsig** button and the menu bar will pop up.
- 2. Press the ■ LEFT or ▶ RIGHT button until !! is highlighted.
- 3. Press the ▲ UP button or ▼ DOWN button to select °C or °F.
- 4. Press **=** button to exit.

## 4.9 Add Camera (Registration)

The Baby Unit(Camera) is pre-registered to your Parent Unit. You do not need to register it again unless the Baby Unit (Camera) loses its link with the Parent Unit.

To add a new compatible camera to the Parent Unit, proceed as follows:

- 1. Press the MENU button and the menu bar will pop up.
- 2. Press the ■ LEFT or ▶ RIGHT button to select add camera icon ■, the camera list ■ ■ appear on the screen.
- Press the ▲ UP or ▼DOWN button to select the desired amera, and press the OK button to start searching for a camera unit, with "press PAIR on cam" shown.
  - Note: If a baby unit is currently paired with the Parent Unit, its camera location (with a against it) cannot be selected for a new registration.
- 4. Press and hold the PAIR button on the rear of the camera until the Parent Unit finds the camera, beeps and PAIR OK appears on the screen. The video from the camera will then appear.

#### NOTE

If a particular Baby Unit was registered previously, registering this current Baby Unit again will cancel its old registration.

Parent Unit Menu Options 17

## 4.10 View Camera

If you have more than one camera paired with the Parent Unit, to select the transmission image from a specific camera, proceed as follows:

- 1. Press the **=** button and the menu bar will pop up.
- Press the 

  LEFT button or 

  RIGHT button until 

  is highlighted, the camera list 

  pressure appear on the screen.
- Press the OK button to view the picture from that camera.
   Note: Only camera locations with a can be selected.

#### TIP

Quick Method to View Cameras instead of entering into the menu bar. Directly press the **OK** button repeatedly to select the available Camera options from **QUAD**.

#### 4.11 Delete Camera

If you wish to delete the connection to a camera, proceed as follows:

- 1. Press the **\Pi** button and the menu bar will pop up.
- Press the 

  LEFT button or 

  RIGHT button until 

  is highlighted, the camera list 

  u

  u

  appear on the screen.
- Press the ▲ UP button or ▼ DOWN button to select the camera that you wish to delete.
- 4. Confirm with **OK** button.
- Press ▼ DOWN button to select X, and then OK to confirm delete.

#### NOTE

You are not allowed to delete the camera if there is only one registered camera in the system.

#### 4.11 Delete Camera

If you wish to delete the connection to a camera, proceed as follows:

- 1. Press the **\Pi** button and the menu bar will pop up.
- Press the 

  LEFT button or 

  RIGHT button until 

  is highlighted, the camera list 

  pressure appear on the screen.
- Press the ▲ UP button or ▼ DOWN button to select the camera that you wish to delete.
- 4. Confirm with **OK** button.
- Press ▼ DOWN button to select X, and then OK to confirm delete.

#### NOTE

You are not allowed to delete the camera if there is only one registered camera in the system.

Parent Unit Menu Options

## 5. Viewing the baby through your device

#### 5.1 Minimum System Requirements

#### Android™ System

· Version 7.0 or above

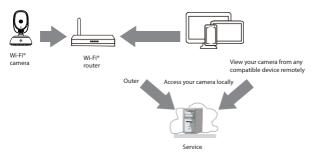
#### iPhone\*/iPad\* iOS

Version 10.0 or above

#### High Speed (Wi-Fi®) Internet

 At least 0.6 Mbps upload bandwidth per camera (you can test your internet speed on this site: http://www.speedtest.net).

#### 5.2 Connect your device



When a user tries to access the Wi-Fi® camera (baby unit), our server authenticates the user's identity and permits access to the Wi-Fi® camera (baby unit).

#### Note

You can only set up through a compatible smartphone or tablet but not through a  ${\sf PC}.$ 

#### 5.3 Set up the camera

Connect the Wi-Fi\* camera (baby unit) to the power adaptor, then plug into the wall socket. The camera must be within range of the Wi-Fi\* router with which you want to connect. Make sure the password of the router is available for entering during the in-app setup process.

The following table shows the meanings of different LED connection status.

State LED indication

Pair / Setup Flashes blue and red

Connected Solid blue
Video streaming Flashes blue

#### 5.3.1 Set up user account and camera on your devices

You will need:

- Wi-Fi® camera (baby unit)
- · Power adaptor for the camera
- Device with Android<sup>™</sup> system version 7.0 and above, or
- iPhone®/iPad® with iOS version 10.0 and above

#### 5.3.2 Connect the Camera

- Switch off the parent unit before connecting the camera (baby unit) to Wi-Fi\*.
- Connect the power adaptor to the power outlet and insert the plug into the power socket on the back of the camera (baby unit). The camera turns on.

#### 5.3.3 Download the App

 Scan the QR code with your smart device and download the Motorola Nursery App from App Store for iOS devices or from Google Play™ Store for Android™ devices.







2. Install the App on your device.

#### 5.3.4 Sign up or log in to the App

- 1. Ensure that your smart device is connected to your Wi-Fi® router.
- 2. Follow the on-screen instructions to run and sign up or log in to the APP.

#### 5.3.5 Add a camera to your account

- 1. Log in to the APP.
- 2. Tap **Devices**, and then tap + on the device screen to add a new camera.
- 3. Tap (your baby monitor model's name) to add the new camera.
- 4. Select and enter the password of your Wi-Fi® network and then tap Next.
- 5. Power on the camera.
- Press and hold PAIR at the bottom of the camera. The LED flashes blue and red.
- Tap Continue on your device when you hear the voice prompt 'Ready for pairing'.
- Tap Generate QR code on your device and hold the QR code 15 cm to 30 cm in front of the camera to get scanned till you will hear a confirmation message 'Pairing success' from your device.
- Tap Complete when it is successfully connected. It may take a few minutes for the camera to connect to the Wi-Fi\* network.
- 10. If connection fails, tap **Retry** and repeat steps 1 10 in this section.

#### 5.4 Reset the camera

You will need to reset your camera if you relocate your camera from one router to another.

- Press and hold PAIR for about 20 seconds. Release it when you hear the voice prompt 'Reset camera'. The camera is reset successfully.
- 2. Follow the section 5.3.5 to add the camera again.

## 6. Disposal of the Device (environment)

At the end of the product's life cycle, you should not dispose of this product with normal household waste. Take this product to a collection point for the recycling of electrical and electronic equipment. The symbol on the Product, User's Guide and/or box indicates this.



Some of the product materials can be re-used if you take them to a recycling point. By reusing some parts or raw materials from used products you make an important contribution to the protection of the environment.

Please contact your local authorities in case you need more information on the collection points in your area.

## 7. Cleaning

Clean your Baby Monitor with a slightly damp or anti-static cloth. Never use cleaning agents or abrasive solvents.

## Cleaning and care

- Do not clean any part of the product with thinners or other solvents and chemicals -- this may cause permanent damage to the product which is not covered by the Warranty.
- Keep your Baby Monitor away from hot, humid areas or conditions, strong sunlight and avoid moisture.
- Every effort has been made to ensure high standards of reliability for your Baby Monitor. However, if something does go wrong, please do not try to repair it yourself - contact Customer Service for assistance.

#### **IMPORTANT**

Always switch off and disconnect the power adapter before cleaning your baby monitor.

Cleaning 25

## 8. Troubleshooting

## Power Indicator on the Parent Unit does not come on

- · Check whether the Parent Unit is powered on.
- · Check whether the battery is charged.
- · Recharge the Parent Unit by connecting it to the power supply.

## The Parent Unit beeps repeatedly

- The Parent Unit and the Baby Unit may be out of range with each other.
   Reduce the distance between the units, but not closer than 3 feet.
- The Baby Unit may be switched off. Slide the ON/OFF switch to the On position to switch on the Baby Unit.
- The battery in the Parent Unit is running low. Connect the Parent Unit to the electrical outlet with the supplied power adapter for recharging.

#### icon on the Parent Unit flashes

 Battery pack in the Parent Unit is running low. Connect the Parent Unit to the electrical outlet with the supplied power adapter for recharging.

### The Parent Unit switches itself off

 It could be that the Parent Unit is in standby mode. Check whether the video on timer has been selected in the menu and deactivate it where necessary.

## Cannot hear sound or baby crying from the Parent Unit

- The volume level in the Parent Unit may be set too low. Refer to section 4.1 for volume level settings.
- The Parent Unit and the monitoring Baby Unit may be out of range with each other. Reduce the distance between the units, but not closer than 3 feet.

26 Troubleshooting

## The baby monitor system produces a high-pitched noise

- The Parent Unit and the Baby Unit are too close to each other. Make sure the Parent Unit and Baby Unit are at least 3 feet away from each other.
- The speaker volume of the Parent Unit may be set too high. Decrease the volume of the Parent Unit.

## Battery pack in the Parent Unit is running low quickly

- The LCD brightness may be set too high. Try to decrease the brightness level. Refer to section 4.2 for details.
- The volume level of the Parent Unit may be set too high, which consumes power. Decrease the volume level of the Parent Unit. Refer to section 4.1 for volume level settings.

## Parent Unit image is not in color

 The Baby Unit is in a dark room, which causes the infra-red illumination to turn on and the picture image to change from color to black and white.
 When the room becomes brighter, the picture will return to color.

## There is no transmission from the Baby Unit to the Parent Unit

- · Switch on both the Baby and Parent Units.
- Pair the Baby Unit again as described in see "4.3.6 Add camera".
   If there is no free camera location, delete a location first, as described in see
   "4.3.6 Delete camera".

## The Parent Unit is in standby

• To turn on the Parent Unit screen, press the ON/OFF button **o** briefly.

Troubleshooting 27

## 9. General Information

If your product is not working properly...

- 1. Read this User's Guide or the Quick Start Guide.
- 2. Visit our website: motorolanursery.com
- 3. Contact Customer Service by visit at : motorolanursery.com/support

## **Consumer Products and Accessories Warranty**

Thank you for purchasing this Motorola branded product manufactured under license by Meizhou Guo Wei Electronics Co. LTD., AD1 section, The economy exploitation area, Meizhou, Guangdong, P.R.China . ("MZGW")

#### What Does this Warranty Cover?

Subject to the exclusions contained below, MZGW warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Limited Warranty is your exclusive warranty and is not transferable.

#### Who is covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

#### What will MZGW do?

MZGW or its authorized distributor at its option and within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that do not conform to this limited warranty. We may use functionally equivalent reconditioned / refurbished / pre-owned or new Products. Accessories or parts.

#### What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OF IMPLIED. IN NO EVENT SHALL MOTOROLA OR MZGW BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

Products Covered	Length of Coverage
Consumer Products	Two (2) years from the date of the products original purchase by the first consumer purchaser of the product.
Consumer Accessories	<b>Ninety (90) days</b> from the date of the accessories original purchase by the first consumer purchaser of the product.
Consumer Products and Accessories that are Repaired or Replaced	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

#### **Exclusions**

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola or MZGW are excluded from coverage.

**Use of Non-Motorola branded Products and Accessories.** Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, MZGW or its authorized service centers, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

#### How to Obtain Warranty Service or Other Information?

To obtain service or information, please visit us at: motorolanursery.com/support

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a MZGW Authorized Repair Center.

To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, most Importantly; (e) your address and telephone number.

## FCC and IC regulations

#### FCC Caution:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### IMPORTANT NOTE:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -Reorient or relocate the receiving antenna.
- -Increase the separation between the equipment and receiver.
- —Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- —Consult the dealer or an experienced radio/TV technician for help.

#### ISED Warning

This device complies with Innovation, Science, and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d' Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil nedoit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

#### Radiation Exposure Statement:

The baby unit complies with FCC/ISED radiation exposure limits set forth for an uncontrolled environment. The baby unit should be installed and operated with minimum distance 20cm between the radiator& your body.

The parent unit has been tested and comply with FCC and ISED SAR limits.

#### Déclaration d'exposition aux radiations:

L'unité bébé est conforme aux limites d'exposition aux rayonnements FCC / ISED établies pour un environnement non contrôlé. L'unité bébé doit être installée et utilisée avec une distance minimale de 20 cm entre le radiateur et votre corps.

L'unité parent a été testée et est conforme aux limites SAR FCC et ISFD.

## 10. Technical Specifications

Frequency	2400 MHz to 2483.5 MHz			
Operating Temperature 0°C - 45°C				
Display	5.0" diagonal TFT LCD			
BABY UNIT Power Adapter	Dongguan Becky Electronics Tech Co., Ltd. (BQ05A-0501000-U) Input 100-240V AC, 50/60Hz, 300mA; Output: 5.0V DC, 1000mA or Shenzhen YWK Electronic Co., Ltd. (YWK-AD050100-U) Input: 100-240V AC, 50/60Hz, 300mA; Output: 5.0V DC, 1000mA			
PARENT UNIT Power Adapter	Dongguan Becky Electronics Tech Co., Ltd. (BQ05A-0501000-U) Input 100-240V AC, 50/60Hz, 300mA; Output: 5.0V DC, 1000mA or Shenzhen YWK Electronic Co., Ltd. (YWK-AD050100-U) Input: 100-240V AC, 50/60Hz, 300mA; Output: 5.0V DC, 1000mA			
PARENT UNIT Battery (built-in)	Lenovo Corporation (BL253) 3.8V, 2000mAh Lithium-Ion Polymer, re-chargeable battery pack			

#### WARNING

Do not attempt to replace the battery, but contact Customer Service if it needs replacing.

#### WARNING

Use only with supplied power supply.

#### EU Declaration of Conformity (DoC)

Hereby, Meizhou Guo Wei Electronics Co. LTD declares that the product is in compliance with RE Directive 2014/53/EU. The full text of the EU declaration of conformity is available on the website: motorolanursery.com

Manufactured, distributed or sold by Meizhou Guo Wei Electronics Co. LTD., official licensee for this product. MOTOROLA and the Stylized M Logo are trademarks or registered trademarks of Motorola Trademark Holdings, LLC. and are used under license. All other trademarks are the property of their respective owners. © 2021 Motorola Mobility LLC. All rights reserved.

Version 2.0 (EN-EU&US)

